Math support on Discord

A synopsis for the video “Introduction to support on Discord for students”

# --- Introduction ---

Presentation of administrator.

Motivation for using Discord:

## Collaboration is important!

Both in working life and throughout engineering studies, the ability to collaborate with others will be important. The best and most effective way to learn is to collaborate with others. On the Discord server, you will find both fellow students, teachers, and math helpers to interact with. It is the students' own learning community, regardless of time and place.

# --- Section on getting started with Discord ---

## Registration and how to join the server:

Where to find invitation link (example from one of the Canvas course pages). For those not yet familiar with Discord: Link to guides on how to register as a Discord user.

## Joining the server:

*This section describes the steps in the joining process.*

#### Course selection. Here you must choose at least one course, but feel free to choose several.

#### Accept the rules. Moving on from here, you have accepted the rules of the server. Violations of these result in a ban from the server.

#### Server rules translated:

1. Keep a friendly and positive tone.
2. Don’t talk negative about others.
3. Avoid political or religious discussions – this server is primarily for math support.
4. Don’t publish - or link to - illegal or offensive materials.

* Get started (“Kom i gang”). Go through the steps in the "Get started" list to become familiar with the server.

Translation of the “Get started-list”:

# Read the server guide.

# See who the math helpers are.

# Post a short message about yourself.

# Read the rules.

# --- Walkthrough of (parts of) “Get started” ---

This section describes how to use the server, both the technical setup and how to get help and collaborate with others.

**Server guide (“Veiledning”):** Short walkthrough on the use and contents of the channels.

**Math helpers (“Regnehjelpere”):** Presentation of student assistants and teachers (will possibly be expanded during the semester).

**Rules (“Regler”):**

*(this part explains how to behave and what to expect*

* General rules for netiquette (same as “server rules”)
* For those who need help:
  + Explain what you need help with and what you've already tried.
  + Feel free to attach a picture of the assignment and your attempts.
  + No question is too stupid! There are bound to be others who are wondering the same thing as you. (*This was added after the video was made*).
* For those who want to help:
  + Always be positive and friendly!
  + Ask which solution methods have been tried.
  + Suggest possible ways forward.
  + Tip about a similar task.
  + Always check if they understand your explanations.

After the walkthrough there is an example of a dialog between a student and a math helper.

*Ending of the walkthrough:*

The guidance and rules can be found later in the **Server Guide** channel.

In **Kanaler og roller** (“Channels and roles») one can later change which course channels to follow.

# --- Final words ---

Collaboration is important *(, useful and efficient)*!

Good luck with your studies!