

**Qualities of a tutor**

1. Openness
2. Make relaxing environment
3. Setting so that it is comfortable to ask questions
4. Make students they can ask anything
5. Friendly approach
6. Showing I’m a human too
7. It is ok to do mistakes
8. Be honest, do not pretend they know everything
9. If he/she does not know – show how to find out the answer together
10. Show wrongly solved problems, e.g., in textbooks – critical reading
11. Suggest googling, exploring together – show how to learn, look for solutions
12. Offer, who can explain (other tutor), whose expertise the problem is
13. Knows other tutors, what support they can provide
14. Professional in a way
15. Confident
16. Helping character
17. Language and communication skills, listen, understand, rephrase, ask
18. Empathy, understanding the position of the student
19. Understand, where is the student’s problem, the reasons of the situation
20. Working together with other learning support