**Presentations on Provision of on-campus MSLS and promoting it (from UTB, UiA, MU) - Friday 14.15-15.15**

**Key observations on the presentations, Q&A**

1. Important to promote the service to lecturers within courses.
2. MS tutors are NOT teachers, we are here to help you learn.
3. MS tutors should not teach new topics from the beginning, tutors should encourage students to explain what the can do and where they have got stuck, then we can decide the best way to make progress together.
4. Students tutors should feel responsibility for sustainability, it is good that the student tutors themselves take responsibility for the development of the service.
5. Nice idea to create “mock” exams for students to attempt in the support centre, also to help students overcome nervousness.
6. Impressive numbers of drop-in students in Agder.
7. Impressive that some support centres operate with volunteer (unpaid) tutors.
8. Liked that centres who have some experience operating maths support are so willing to share their experiences.